



#### A DEPARTMENT OF COMMERCE INITIATIVE

# GeM Webinarfor Trivandrum Chamber of Commerce





## Introduction to GeM

## **Government e Marketplace – The Genesis**



- Portal for all Govt. **Buyers** including Central/State ministries, Depts., Bodies & PSUs. Launched on 9th Augu *2016.*
- https://www.gem.gov.

*inclusiveness* in public

procurement.

One-stop online procurement portal

4.

 "Procurement of Goods and Services by Ministries or Department will be mandatory for **Goods or Services** 

Rule 149 of GFR amended

2.

available on GeM"

Shri Narendra Modi Prime Minister of India The government is committed to curbing corruption. One of the key aspects of this objective is to minimize Governments human transactional interface.

1. Efficiency 2.Transparency 3. Inclusiveness GeM aims to enhance efficiency, transparency,

- 1. e-Bidding
- 2. Reverse **Auction** 
  - 3. Direct **Procurement**
- To facilitate Government
- users achieve the best
- value for their money.



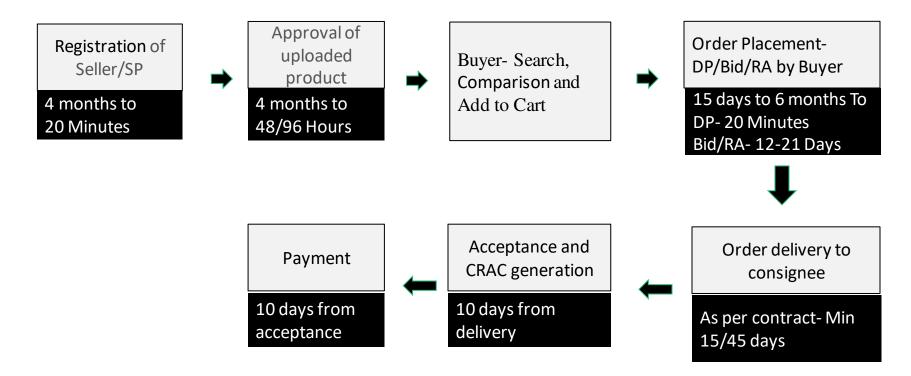
## GeM has established footprint across India





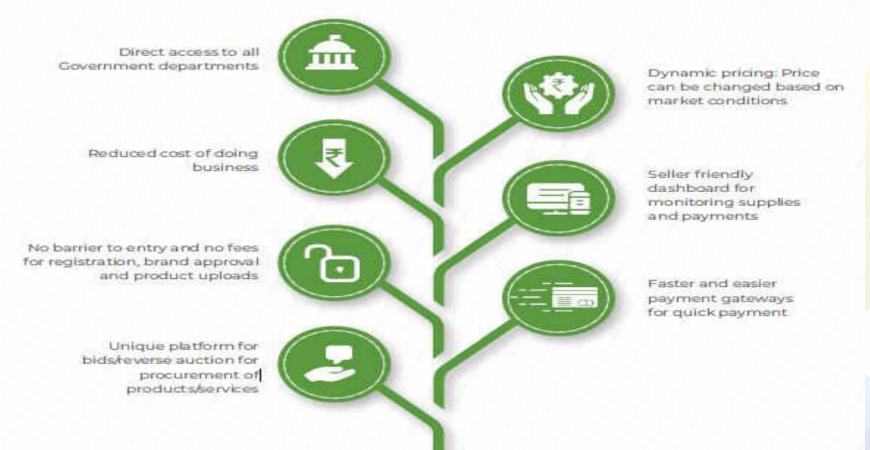
## GeM Seller Registration lifecycle





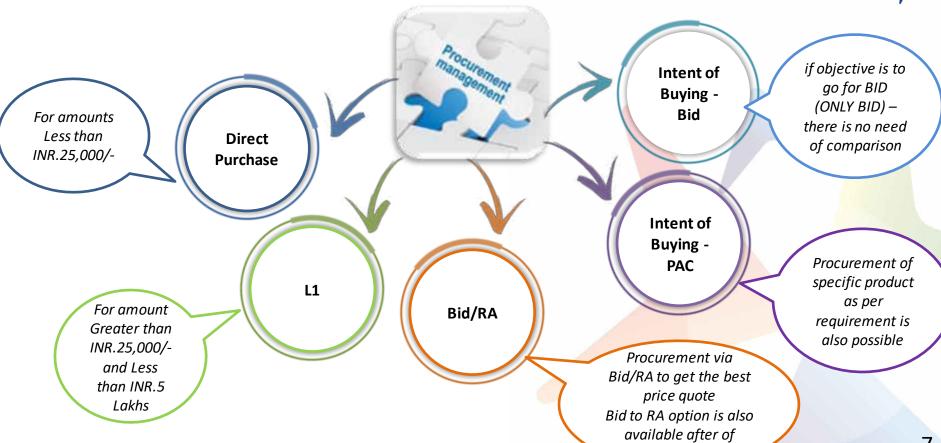
#### SIMPLE AND SECURE SELLING





## **Offering Multiple Procurement Options**

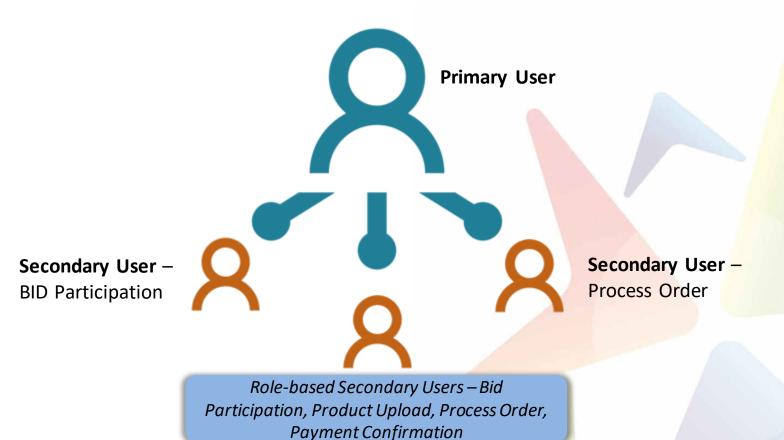




evaluation in Bid

## **Function Based Flexibility for Seller Users**





NOTE: All roles can be performed by single secondary seller

### **Public Procurement Policy for MSEs**

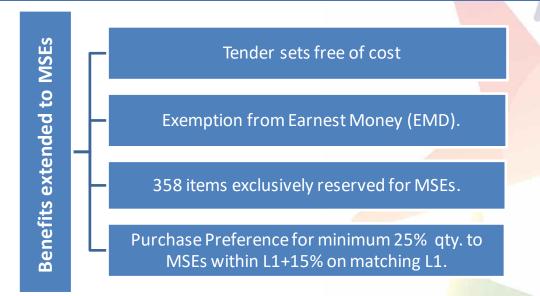


Public Procurement Policy for MSEs Order, 2012 notified under section 11 of MSMED Act 2006.

Policy mandates **25%** of procurements of **goods and services from MSEs** 

Includes **4%** from MSEs **owned by SC/ST** 

√3% from MSEs owned by women out of total annual procurements



### **Current Functionalities deployed in GeM for PPP- MSEs**



1. API Integration with Udyog Adhaar:

All sellers claiming to be MSE are required to validate their MSE status through Udyog Adhaar

- 2. The MSEs are exempted from EMD, if
  - MSE as manufacturer of the Primary Product Category, OR
  - II. <u>Service Provider of the Primary Service Category</u> and give specific confirmation to this effect at the time of bid submission *and whose credentials are validated online through Udyog Adhaar and through uploaded supporting documents*.
  - III. MSE <u>registered with NSIC and DIC for the Primary Product Category and whose credentials are validated through NSIC/DIC database and through uploaded supporting documents.</u>
- 3. Buyer has been provided with Option to Exempt the MSEs from;
  - 1- Turn Over and
  - 2- Past Experience criteria at the time of creation of Bid as provided for in PPP MSE Order.
- 4. Further, suitable ATC clauses are already enabled for ensuring compliance of PPP MSE orders.

# Clauses provided in ATC library in GeM Bidding Module for effective implementation of all provisions of PPP MSEs Order for Central/State Govt:



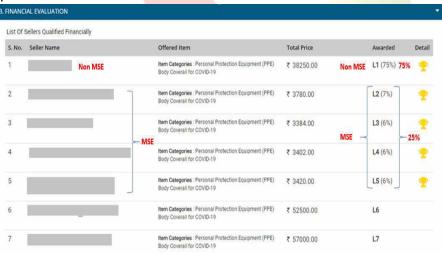
- 1. Purchase preference to Micro and Small Enterprises (MSEs):
- 2. Procurement under this bid is reserved for purchase from Micro and Small Enterprises:
- Purchase preference to Micro and Small Enterprises (MSEs) from the State of Bid Inviting Authority:



# Clauses provided in ATC library in GeM Bidding Module for effective implementation of all provisions of PPP MSEs Order for Central/State Govt:



- Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order 2012 dated 23.03.2012 issued by Ministry of Micro Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry.
- Purchase preference will be given to MSEs as Micro and Small Enterprises from the <u>State of Bid inviting Authority</u> whose <u>credentials</u> are validated online through Udyog Adhaar for that product category.
- If the bidder wants to avail the Purchase preference the bidder must be the manufacturer of the offered product in case of bid for supply of goods.
- In respect of bid for Services the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service.
- ❖ If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference/price band defined in relevant policy such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of {required Percentage}% of total value.
- Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises.



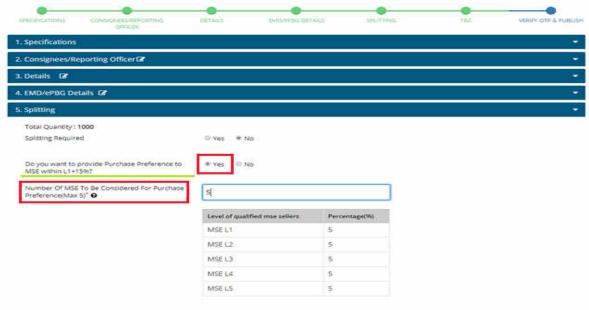
#### Order Splitting in terms of provisions of PPP MSEs and PPP-MII Orders



- 1. Bidder is required to <u>upload the necessary documents to prove their eligibility</u> for particular category of benefit.
- 2. The Buyer evaluates the documents and indicates whether the bidder is eligible for EMD exemption and / or Purchase preference as an MSE.

3. In case of Purchase preference for MSE, Buyer get on-line option to ask the MSE within 15% of L-1 to match L-1

price and to generate split orders.



## **GeM 4.0 –Building Inclusivity**

#### ▶ Prioritizing GeM Onboarding:

➤ GeM is prioritizing on boarding of MSMEs, Self Help Groups (SHGs), weavers, artisans including those registered in Hunar Haat, Craftsmen and TRIFED onto GeM.

#### **Encouraging MSMEs:**

GeM partners the marginalized and underprivileged sections of society in their growth story by *encouraging MSMEs through* special filters.

## ✓ <u>Created special</u> <a href="mailto:categories from TRIFED:">categories from TRIFED:</a>

✓ Weavers pre-verified by the Textiles Committee, has been onboarded as part of the <u>"Handloom Mark"</u> and <u>"India Handloom Brand"</u> categories.

Building Inclusivity

## Prioritizing MSEs/TRIFED/SHGs/Weavers/Artisans













## Prioritizing MSEs/TRIFED/SHGs/Weavers/Artisans









HOME LINEN	ARTEFACTS	PAINTINGS	WOMEN'S WEAR	MEN'S WEAR
> Bedsheets & Bedcovers	> Dokra Metal Crafts	> Bhil	> Silk Sarees	> Shirts
> Cushion Covers	Blue Pottery *	> Gond	> Cotton Sarees	› Kurta Pyjamas Set
> Coasters	> Wood Craft	> Pattachitra *	> Suit Pieces	> Nehru Jackets & Jacket
Door Curtains	DECORATIVES	> Warli	> Kurti	> Stoles, Shawls & Scarves
> Floor Mats	> Fans	> Pithora	> Dupatta & Stoles	
> Table Mats	> Decorative	> Saura	> Skirts	
> Eco Friendly Yoga Mats		> Thangka	> Jackets & Coats	
0		> Tribal Art	> Shawls	
* Coming Soon			> Mufflers	

JEWELLERY	BAGS	STATIONERY
> Neckpiece	) Purse	> Diary
> Earrings	> Sling Bags	> Pen Stands
> Finger Rings	> Bottle Bags	> Key Rings
) Bangles & Bracelets	> Laptop Bags	> Conference Folde
	> Shoulder Bags	
	> Mobile Pouch	
	> Wallet & Clutches	

- > Spices \*
- > Cereals, Flours & Rice \*
- > Tea, Coffee & Beverages \*
- > Soaps, Shampoos & Oils \*
- > Honey \*

\* Coming Soon

### GeM: New features for Sellers

1. Priority product and brand approval for **COVID-19 related categories**.

1.Exquisitely handcrafted products from finest <u>Self-Help Groups (SHGs)</u> in India - *The SARAS collection, launched on GeM in collaboration with National Rural Livelihood Mission (NRLM)*.

1. Enabled *capture of Country of Origin* for GeM catalogues

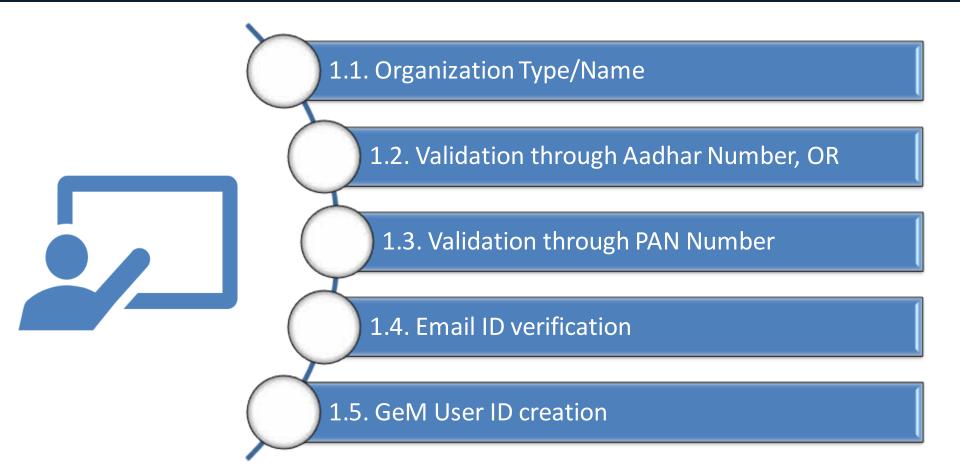
1.GeM enables *crowd-sourcing of categories*, Sellers can now suggest new categories on GeM http://www.gemcrowdsourcing.com/scp/register

5.Sellers can now mention the *lead time to deliver a product*, this will help set buyer's expectations in terms of minimum days required for delivery of the procurement.

5. Added ability for OEMs to apply for <u>Brand Approval and OEM status Approval in a single request</u> to enable faster onboarding of OEMs.







## REGISTER YOUR BUSINESS



#### Pre-requisite For Registration



#### For Primary User Registration:

- ✓ Aadhaar Number / Virtual ID/ PAN of the User.
- ✓ Mobile number linked with Aadhaar/Mobile number in case of PAN
- ✓ Active Email id.
- Documents as per Constitution type such as CIN,PAN,DIPP,UAM,ITR details to Complete profile.
- ✓ Address details (Registered address as per ITR)
- ✓ Bank account details



#### Secondary User Registration:

- ✓ Aadhaar number
- ✓ Mobile number should be linked with Aadhaar
- Active Email ID.

#### **Key Notes**

- ✓ Registration(Primary Seller) on GeM should be done by an authorized person of the organization (Director of the organization or a Key Person or authorized signatory of ITR).
- Primary seller have an option to create secondary <u>seller's</u> to assign roles like Bid Participation, Creation of Catalog and Order Fulfillment.
- ✓ For MSE , UAM ( <u>Udhyog</u> Aadhaar Memorandum) and Aadhar/mobile number linked with the same is required.
- ✓ For Start Up, DPIIT (Department for Promotion of Industry & Internal Trade) number and mobile number linked with the same is required.
- No separate registration required for Seller and Service provider.



Bids -

Sign Up Buyer

Seller

Not Registered with GeM? Sign up to experience the Marketplace



Register as Buyer



Register as Seller

Need help with your Login?



Raise a Ticket

Agents and experts available on a single platform ready to help you



Contact Us

Email. helpdesk-gem[at]gov[dot]in

Call: 1-1800-419-3436 / 1-1800-102-3436 (8 am - 8 pm Mon to Sat)

Login in to Government e Marketplace | GeM

GeM User Id \* 1

Type the characters in the box below. \*

FTL199



Your session has expired or terminated due to multiple login, please login again to continue.

Password shall be entered on next screen post successful GeM login ID and Captcha validation

Submit



# Looking For Products and Service To Sell On GeM, Sign Up Now!

Already Have GeM Account?

LOGIN NOW

#### CREATE YOUR ORGANISATION SELLER ACCOUNT

We don't share your personal and official details with anyone.

Welcome to Registration process for Government e Marketplace

Before you initiate your registration, please read the pre-requisites by clicking have

Registration on GeM should be done by an authorized person (Director of the organisation or a Key Person). Please read and agree to the Terms & Conditions of Government e-Marketplace (GeM) before Sign Up.

**REVIEW TERMS & CONDITIONS** 





Review Terms And Conditions



#### General terms and conditions on GeM 3.0 (Version 1.13)

#### 1. Introduction

This document is an electronic record published by GeM under the provisions of the Information Technology Act, 2000 and the rules made there under (as applicable) and shall act as valid agreement between Seller / Service Provider and Buyer. Further the use of GeM Portal for Sale / Purchase of Goods / Services and the resulting Contracts shall be governed by the following General Terms and Conditions (GTC) (unless otherwise superseded by Product / Service specific Special Terms and Conditions (STC), Product / Track / Domain Specific STC of Particular Service including its SLA (Service Level Agreement) and BID/Reverse Auction Specific Additional Terms and Conditions (ATC) as applicable).

Government e-Marketplace (GeM) is the National Public Procurement Portal; an end-to-end online Marketplace for Central and State Government Ministries / Departments, Central & State Public Sector Undertakings (CPSUs & SPSUs), Autonomous institutions and Local bodies, for procurement of common use goods & services. The portal is owned and managed by GeM SPV which is a Section 8 (Non-Profit) Company registered under the Companies Act, 2013. GeM SPV





We don't share your personal and official details with anyone.

Welcome to Registration process for Government e Marketplace

Before you initiate your registration, please read the pre-requisites by clicking here

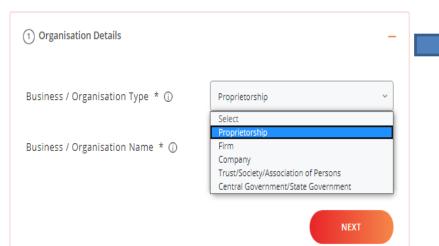
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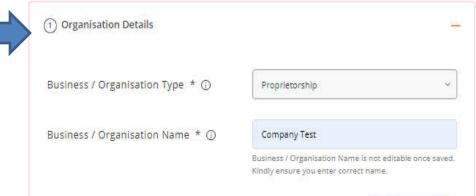
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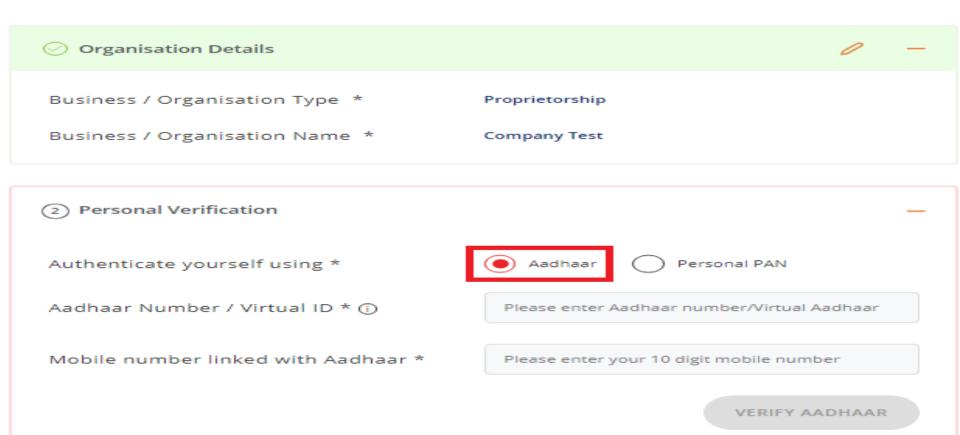
NEXT



## Seller Registration Through Aadhar

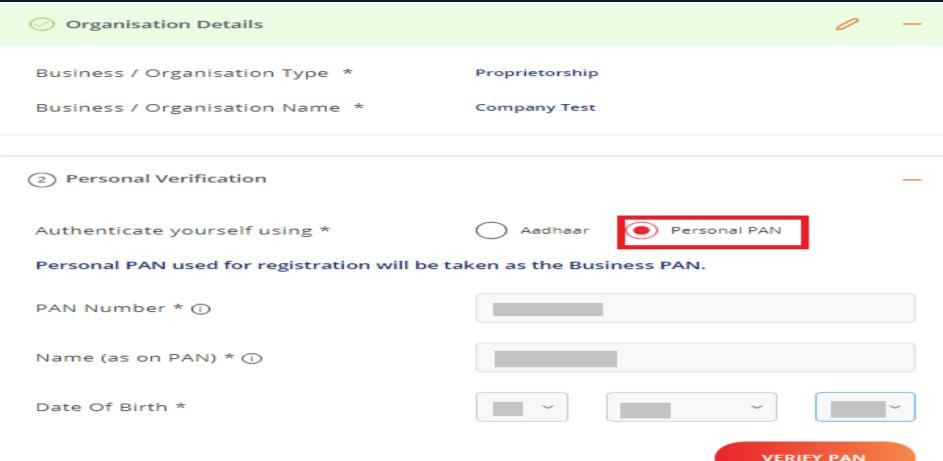


**REVIEW TERMS & CONDITIONS** 





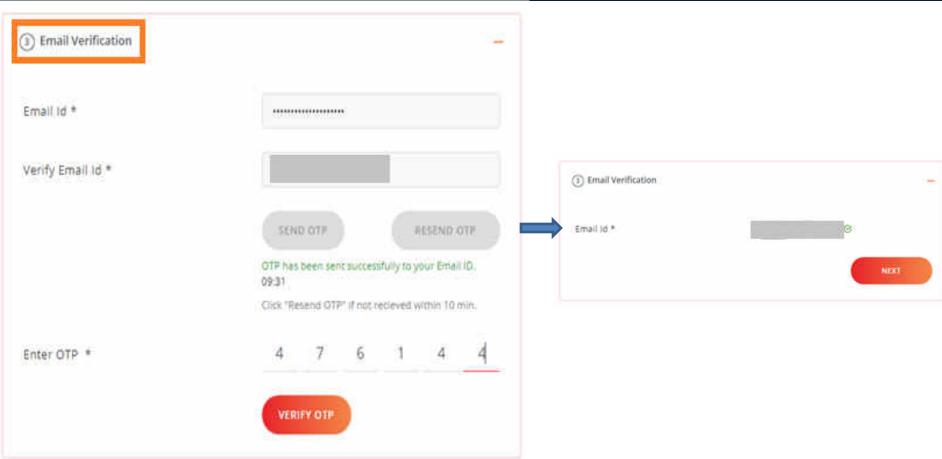
## Seller Registration Through PAN







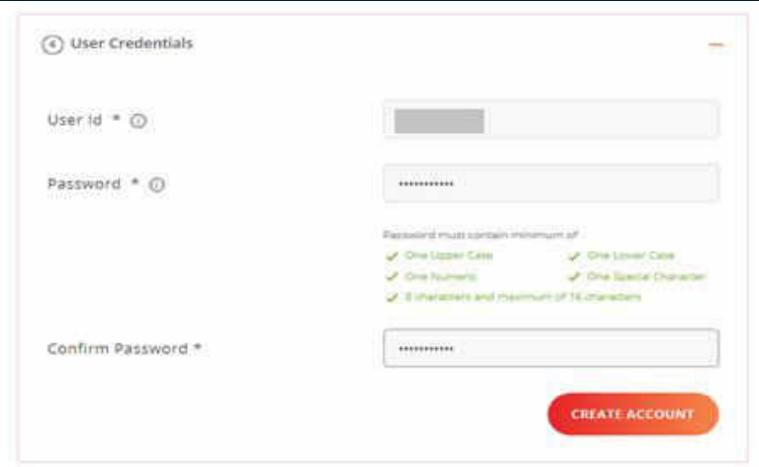
## **Email Verification**







## **User ID Creation**





(F)

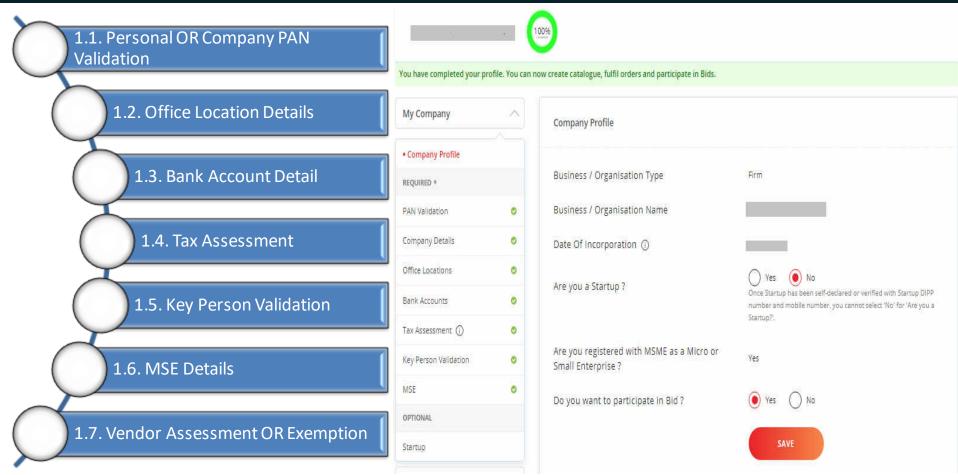
## <u>Seller/Service Provider –</u>

**Profile Updation** 







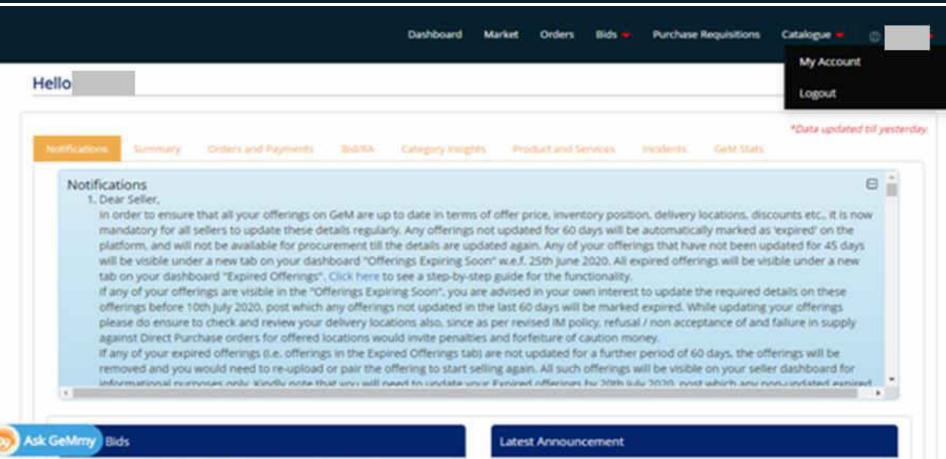






You are invited to participate in bul (GEM/2020 B 679066)

## Seller Profile Updation...1



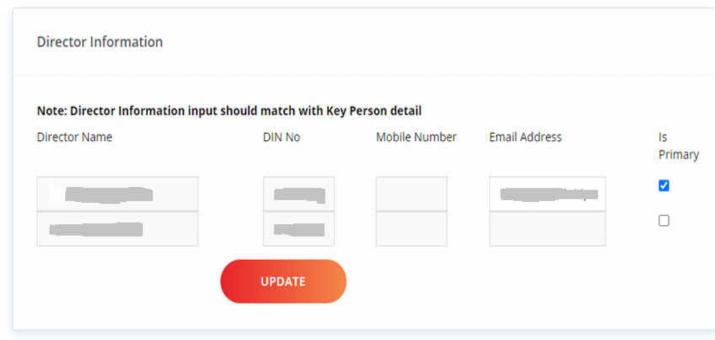
15.Fettruary 2019





You have completed your profile. You can now create catalogue, fulfil orders and participate in Bids.

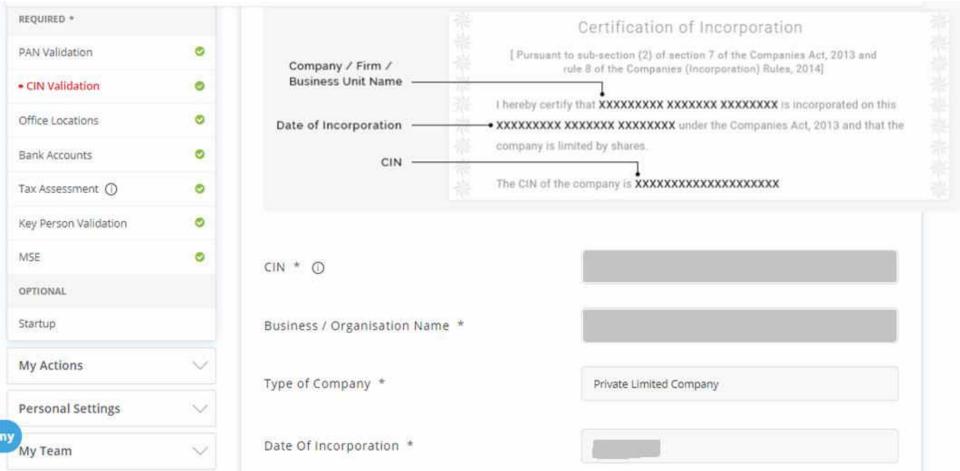




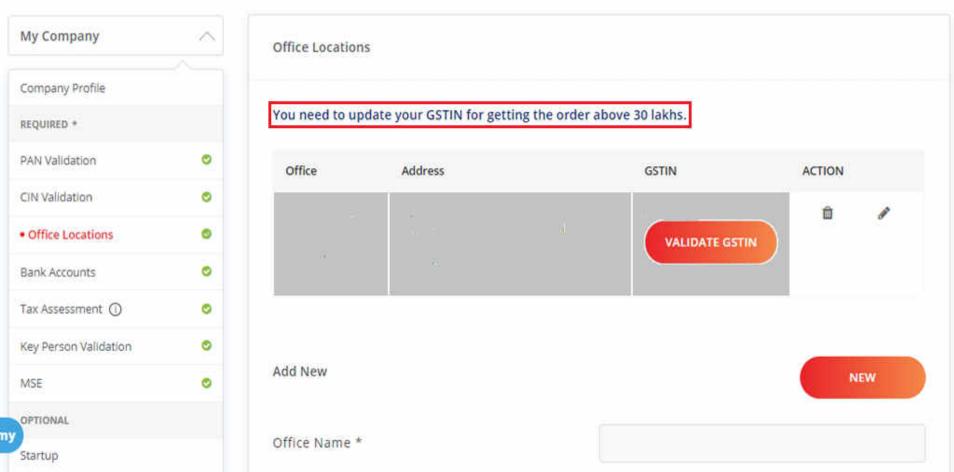




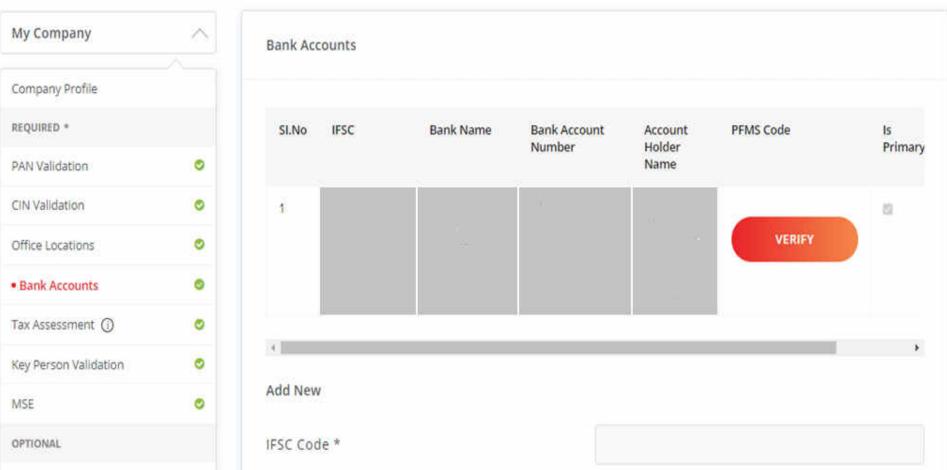








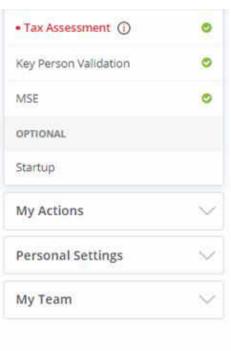








NEW

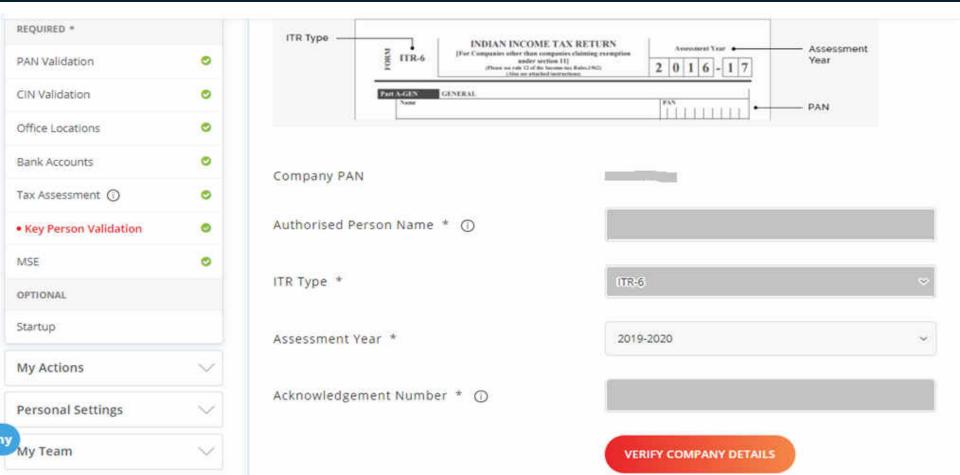


Add New

 In case your date of incorporation is more than 24 months and your are not providing your ITR records then you will not be able to participate in Bids. Your turnover also will not reflect in the Market. ITR Type INDIAN INCOME TAX RETURN Assessment ORM [For Companies other than companies claiming exemption ITR-6 Year under section [1] (Phone on rain 12 of the Income out Boles, 1962) (After not attiached lasts actions) Part ArGEN GENERAL PAN Verification Status ITR Type / PAN Assessment year Sale/Gross Receipts of business ACTION 2019-2020









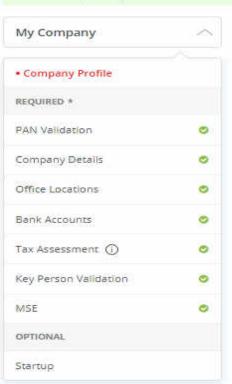
My Company	^
Company Profile	
REQUIRED *	
PAN Validation	0
CIN Validation	0
Office Locations	0
Bank Accounts	0
Tax Assessment ①	0
Key Person Validation	0
• MSE	0

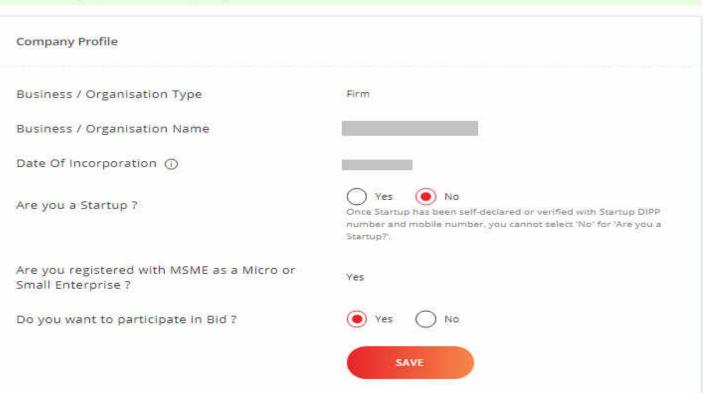
MSE	
Only Micro or Small Enterprise can register.	
UAM ①	
Mobile ①	



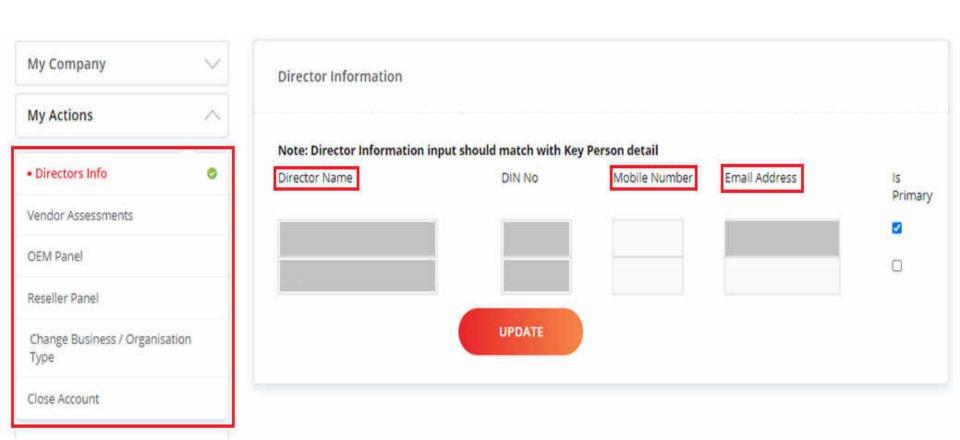


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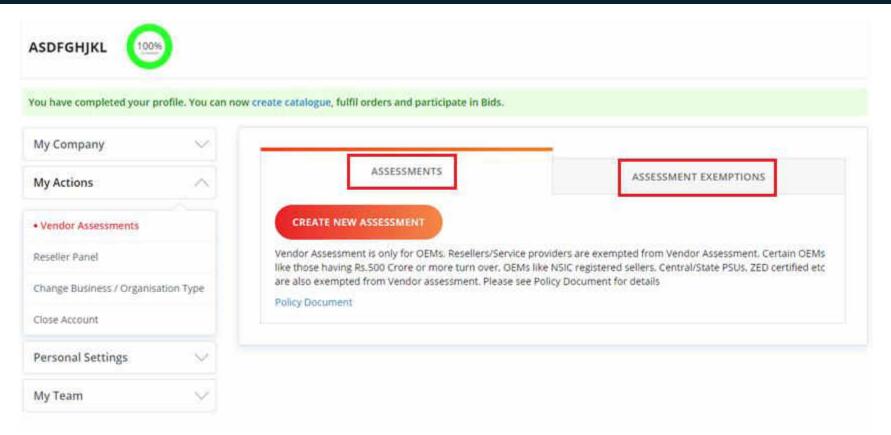






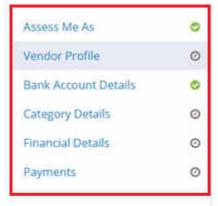








#### **Vendor Assessment**



#### **VENDOR PROFILE**

Vendor profile fields	value
Name of Company/Firm	Test Company
Constitution of Firm	proprietorship
Firm/Company PAN Number	CGAPM5536M
Date of Incorporation	2020-07-14
Primary Email Id	xyz03@gmall.com
Primary Contact Number	8436188566
Additional Mobile number *	

Ask GeMmy



# Vendor Assessment Exemption

Assessment exemption criteria Documents

Assessor Response

Submit VA

SELECT FORMAT TYPE FOR VENDOR ASSESSMENT EXEMPTION:

O Central / State PSUs.

O OEMs holding BIS License for the particular product category

O NSIC Registered MSEs

OEMs having Unique Certification Code (UCC) issued by DRDO/ OFB/ SITRA

Departments/ Authorities.

O Sellers recommended for exemption for specific categories and specified validity period by any CPSE, Central and State Government.

O Sellers who are Registered Societies/ Trusts/ other bodies, If these concerns have Government Representation.

REQUEST VENDOR ASSESSMENT EXEMPTION

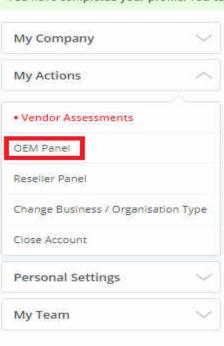


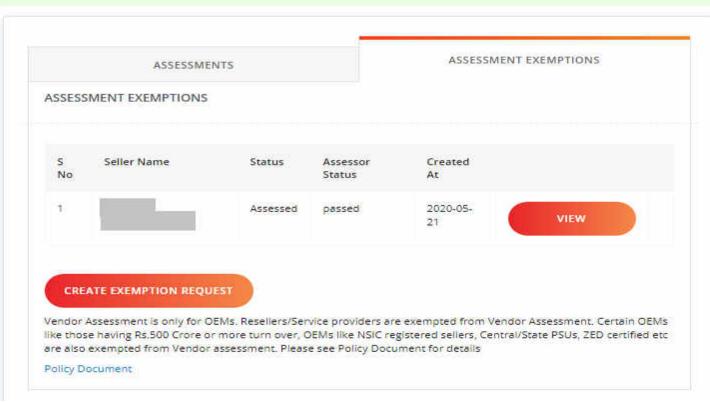


# Vendor Assessment or Exemption Request



You have completed your profile. You can now create catalogue, fulfil orders and participate in Bids.











1. GENERAL INFORMATION	0
2. CATALOG INFORMATION	•
3. OFFERING QUANTITY & PRICE	•
4. PRODUCT SPECIFICATION	•
5. UPLOAD IMAGES	•

#### **REVIEW TERMS AND CONDITIONS**

have read and agreed to all terms and conditions of Government E-Marketplace (GeM) and the product/service offering is matching GeM catalogue. (Click to enable publish button)

PUBLISH

Dashboard

Market

Orders

Bids

Purchase Requisitions Catalogue

0



Sellers please note that, if you are an Original Equipment Manufacturer (OEM) for a brand, then under GeM CMS 2.0 you can become an authorized OEM for your brand and manage your catalogue and resellers.

- Please refer the link for more information about GeM CMS 2.0 and benefits of getting authorized as an OEM (access to OEM dashboard / OEM Panel).
- . To learn how can you get authorized as an OEM on GeM, kindly refer the Catalogue Management section under FAQs.

## Catalogue Search

SEARCH

RESET



# **Brand Approval**



Furniture and Furnishings

Laboratory Steel Furniture

GENERAL INFORMATION

#### Find your Product Category in the Marketplace

Enter keywords relevant to your product to see category suggestions

My Categories

You have uploaded products in these categories

Infrared Medical Thermometer For Measuring Body

ADD ITEM

Search category by Product Name, Keywords etc.

OR

Temperature

ADD ITEM

Particulate Respiratory Mask- FFP2 (N95)

ADD ITEM

Classroom and instructional and institutional furniture and fixtures

Personal Protection Equipment (PPE) Body Coverall for COVID-19

ADD ITEM

laboratory furniture

Countral Despair Dispassable

MEDICAL GOWNS - DISPOSABLE

Cannot find a suitable category? Click here to submit a request for creation of a new category or to suggest changes in an existing category.



#### 1. GENERAL INFORMATION



Product Category\*

Brand \* 🚯

Auto Create Catalogue :6

Clone Catalogue Specifications: 0

Golden Parameters\*

#### Laboratory Steel Furniture

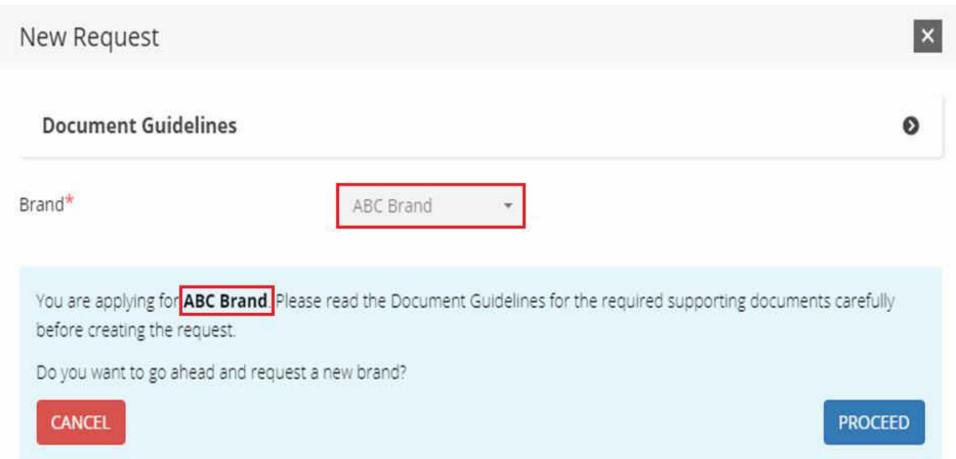




### 1. GENERAL INFORMATION Product Category\* Laboratory Steel Furniture Brand \* 🚯 --Select--COULDN'T FIND YOUR BRAND ? CLICK HERE TO ADD Auto Create Catalogue: 6 -- None --Clone Catalogue Specifications: 6 Please enter catalog id Golden Parameters\* **GENERIC** Type of Lab furniture \* ☐Select All

--Select--

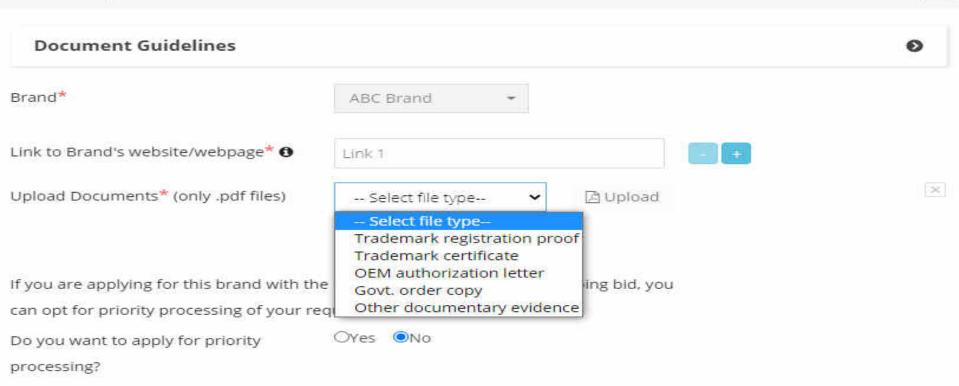






#### New Request





#### APPLY FOR BRAND

Dashboard

Market

Orders

Bids

Purchase Requisitions Catalogue

0



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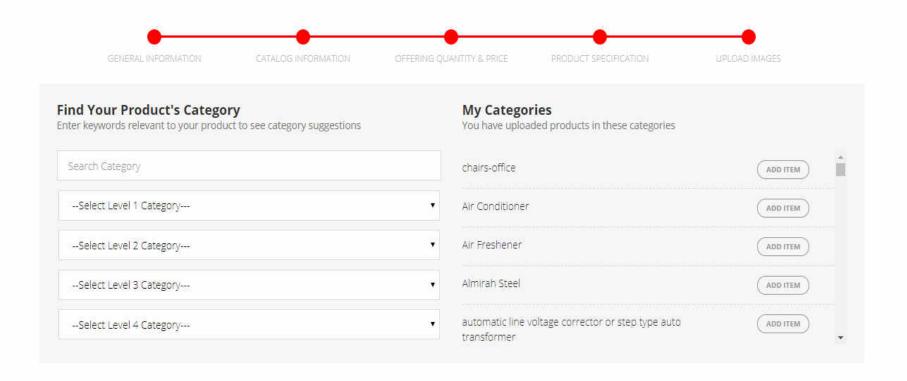
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## Catalogue Search

SEARCH

RESET









#### Find Your Product's Category

Enter keywords relevant to your product to see category suggestions

#### Wooden Pencil

Writing Instruments>>Wooden Pencil

Office Furniture>>Single / Double Bed - Wooden - With / Without Box

Stationery Items>>Pencil box

surgical support supplies>>Hand Cautery Pencil

Office Furniture>>Wooden Almirah

Desk Supplies>>manual pencil sharpener

General educational facility fixtures>>Wooden Podium

Office Furniture>> chairs-office

flooring>>wooden flooring

Furniture>>Wooden Book Case

#### My Categories

You have uploaded products in these categories

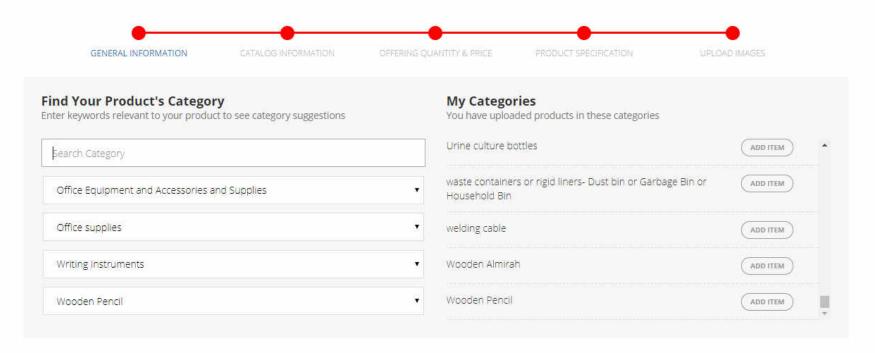
# Wooden Pencil View category



Wooden Pencil



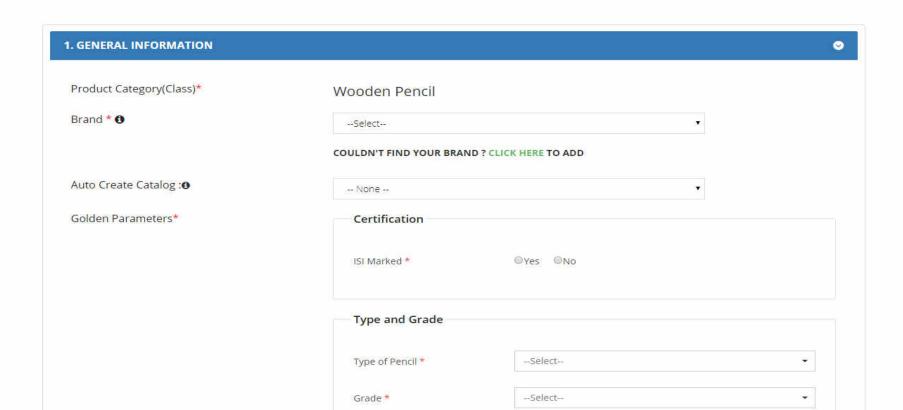




Office Equipment and Accessories and Supplies >> Office supplies >> Writing Instruments >> Wooden Pencil (Submit suggestion for Change in Specification framework of the Category)



#### Office Equipment and Accessories and Supplies >> Office supplies >> Writing Instruments >> Wooden Pencil (Submit suggestion for Change in Specification framework of the Category)





2. CATALOG INFORMATION		•
Model <b>* ⊕</b>		
Product Name * 🚯	Title is missing	
Product Description <b>* </b>	Wooden Pencil	
Video url <b>€</b>	13/1000 characters	
Product Page Link (Enter link to product page on the brand's website.  The page should show the product's MRP. Correct links will lead to increased buyer trust)		
Is there any Bid for this catalog?	○Yes®No	
Is it certified by agency?*	○Yes®No	



3. OFFERING QUANTITY & PRICE		
Selling Product As*	Are you OEM of this brand? Genuine OEMs Can claim OEM rights for the brand through the OEM Panel on seller Profile. Following details will be required to be submitted through OEM panel: a) Registered organization name b) Brand name(s) c) GeM Product categories d) Brand ownership documents  Note:- The reseller details cannot be edited post publishing the item.	
Authorization No.		
Authorization Agency		
Authorization Date	yyyy-MN4-dd	
Authorization Validity	From	
SKUO		
Harmonized System of Nomenclature (HSN)		



Delivery Locations 6

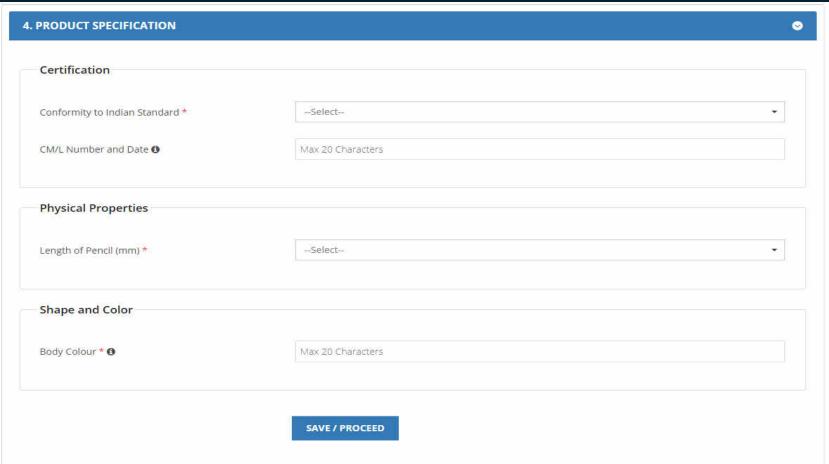
MRP in INR	60				
Offer Price Including Tax and Duties as INR * ( Price for carted item will be locked for 10 days )	45				/pieces 25 00%
Discount €		Quantity Start	Quantity End	Discount %	Action
			+ADD SLAB		

The product wise delivery locations selected by a seller are applicable for Direct Purchase orders only. Sellers are requested to choose the delivery locations for their products carefully.

WARNING: Refusal to ship a product in the delivery locations selected by a seller for Direct Purchase of that product will be considered as a serious breach of General Terms and Conditions of GeM and will be fraught with grave consequences including permanent debarment from GeM.

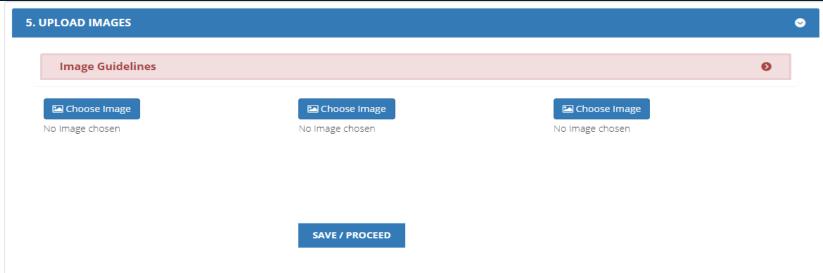
laara rainet tisa etatar an	I. If you can do not so all districts and air so	Mar la that reason		
Zone	ly if you can deliver to all districts and pin co States	rues-Iri Undustase:		
□North	🖂 Jammu Kashmir	☐Haryana	□ Delhi	□ Punjab
	☐ Himachal Pradesh	Changigarh	Rajasthan	
☐Central	□Uttar Pradesh	☐Madhya Pradesh	□ Chhāttisgarh	Uttarakhand
[]East	□Bihar	□ Odisha	□Jharkhand	☐West Bengal
	[*]Sikkim			











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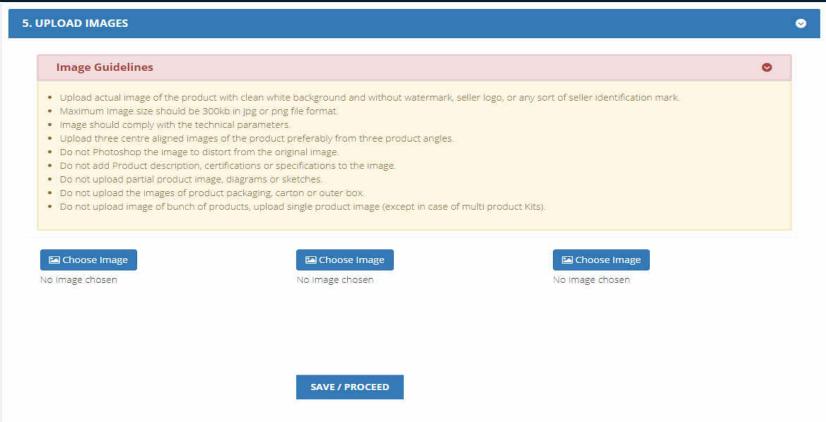
Raise-a Ticket

Contact Us

Careers

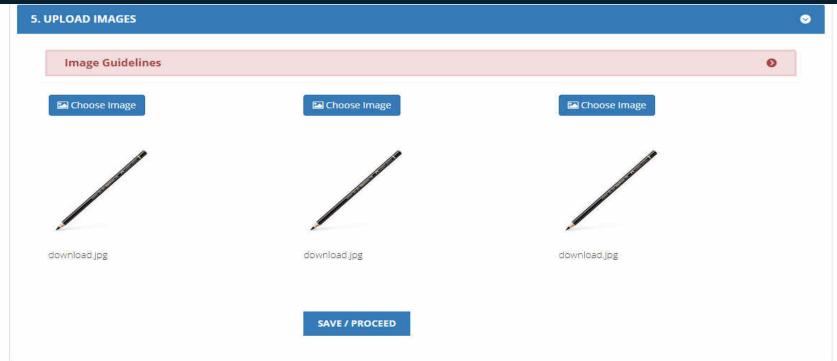
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#### Natraj 52





#### General terms and conditions on GeM 3.0 (Version 1.12)

#### 1. Introduction

This document is an electronic record published by GeM under the provisions of the Information Technology Act, 2000 and the rules made there under (as applicable) and shall act as valid agreement between Seller / Service Provider and Buyer. Further the use of GeM Portal for Sale / Purchase of Goods / Services and the resulting Contracts shall be governed by the following General Terms and Conditions (GTC) (unless otherwise superseded by Product / Service specific Special Terms and Conditions (STC), Product / Track / Domain Specific STC of Particular Service including its SLA (Service Level Agreement) and BID/Reverse Auction Specific Additional Terms and Conditions (ATC) as applicable).

Government e-Marketplace (GeM) is the National Public Procurement Portal; an end-to-end online Marketplace for Central and State Government Ministries / Departments, Central & State Public Sector Undertakings (CPSUs & SPSUs), Autonomous institutions and Local bodies, for procurement of common use goods & services. The portal is owned and managed by GeM SPV which is a Section 8 (Non-Profit) Company registered under the Companies Act, 2013. GeM SPV operates, monitors and supervises all the business transactions on the portal through the Managed Service Provider as per defined roles and responsibilities.

#### 2. General Terms and Definitions:

- a. "APPLICABLE LAWS" shall mean any statute, law, ordinance, notification, rule, regulation, judgment, order, decree, bye-law, approval, directive, guideline, policy or other governmental restriction as may be in effect.
- b. "GOODS" shall mean an Article / product or an intangible product like software,











1. GENERAL INFORMATION	•
2. CATALOG INFORMATION	•
3. OFFERING QUANTITY & PRICE	•
4. PRODUCT SPECIFICATION	•
5. UPLOAD IMAGES	•

#### **REVIEW TERMS AND CONDITIONS**

have read and agreed to all terms and conditions of Government E-Marketplace (GeM) and the product/service offering is matching GeM catalogue. (Click to enable publish button)

PUBLISH



#### Catalog Created Successfully, will be published on approva

	SEARCH	RESET	
		<del>!</del>	3

Inventory Notified	Discontinued	Notified Products	Published	Waiting For Admin Clearance	Waiting For Seller Clearance	More →
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#### **PUBLISHED**

Name	Title on Market Place	ProductID	Gem Catalog Id	Category	Brand	Model	MRP/NDP	Offer Price	Product Status	Inventory Status	Action(s)
cricket ball	cricket ball	6425246- 7815054868 1	5116877- 53400503533- cat	Cricket Ball	NA	stapl er	1000	500	Publish ed	Publishe d	© Quantity Change Disabled reason: Direct Purchase/ L1 order Rejection Stock Note: The stock has expired
new2	Kangaroo Hand (Held) Kunal	6425246- 4368422852 5	5116877- 71497907445- cat	Stapler	Kang aroo	assdf	8000	500	Publish ed	Publishe d	Ø
new	new	6425246- 4778974561 0	5116877- 45819404711- cat	Desktop S	Dell	asdf	8000	500	Publish ed	Publishe d	☑ Quantity Change Disabled reason: Direct Purchase/ L1 order Rejection Stock Note: The stock has expired
		6425246-	5116877-								





Inventory Notified Notified Products Waiting For Seller Clearance Discontinued Published Waiting For Admin Clearance More -Draft products PUBLISHED Rejected Title on Market Offer Product inventory Notifications Brand MRP/NDP Marme ProductiD Gem Catalog Id Category Model Place Price Status Status Change Requests 6425246-5116877-Publishe cricket Cricket stapl Publish 500 cricket ball 7815054868 53400503533+ NA 1000 Stocks Expired ball Ball ed d cat Stocks Expiring Soon 6425246-5116877-Publishe Kangaroo Hand Kang Publish assdf 8000 500 new2 4368422852 71497907445-Stapler Specification Suggestions (Held) Kunal aroo ed d 5 cat 6425246-5116877-@ Quantity Change Disabled reason: Publish Publishe Desktop 4778974561 45819404711-Dell asdf 8000 500 Direct Purchase/ L1 order Rejection new. new ed Stock Note: The stock has expired O cat 6425246-5116877-Cricket Publish Publishe Stock Note: The stock has cricket Duke IPL 45 30 cricket\_ball\_IPL 3806545068 66954792742ball\_IPL Ball ed d expired 6 cat 5116877purc 6425246-Publish Publishe 400 dell dell dell 10 86231538152-PR4 hase 800 1503808894 ed d cat 6425246-5116877product prod Publish Publishe Of Quantity Change Disabled reason: pawan\_ NA 100 10 product1 7525542034 74350154527-098 d Rejecting an order cat4 ed cat





#### Direct and L1 orders

- For values up to Rs.25,000 buyers may place orders based on seller offered price as in private e-commerce portals.
- For values up to Rs.5,00,000 buyer will compare the best offers among minimum three different OEM sellers and the lowest offer will be placed orders.
- > On receipt of direct and L1 orders, the seller will get 5 days to accept the orders.
- ➤ It is expected that sellers accept such orders in all cases, as the order is solely based on seller offer.
- ➤ If the order is not accepted, the same will be affecting the seller grading in the portal.

# IMPORTANT LINKS



VIEW ALL INITIATIVES

VIEW ALL NOTIFICATIONS

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Document Help	Right to Information	Notifications	Terms and Conditions	Training Module	Raise a Ticket
Sitemap	Analytics	CCM Schedule	Policies/Manuals	Facilitators	Contact Us
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	BRAND GeM	TESTIMONIALS	Mou's		

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LMS FAO

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PRODUCTS

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Rate a Seller

Welcome to GeM training session.

We will be inducting you to the GeM portal followed by Hand's-on with the portal for ease of understanding.

Request you to mark your participation for the programme with the requisite details by clicking on the appropriate type;

Buver

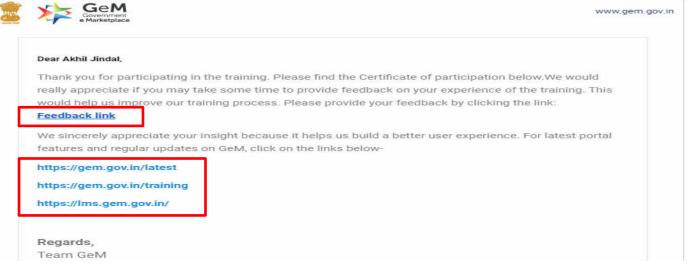
Seller

Your feedback is valuable for us and will enable us to plan better for the upcoming session.

Kindly share the session feedback by clicking the button below.

Feedback

### https://lms.gem.gov.in/participation/index





# **GeM Support – Channels to Assist You**





Need help?



helpdesk-gem@gov.in manager-training@gem.gov.in



Through the GeM Portal







1-800-102-3436 1-800-419-3436



Monday to Saturday



08:00 AM to 08:00 PM

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